

VDSL Hospitality Setup Guide

For 100+ Rooms



Table of Contents

Table of Contents	2
Getting Started	3
What is the network topology in the hotel?	
How to integrate the VSG-1200, ES-3024 and VLC1124L	
Before You Begin	
Why VDSL?	
VDSL basics	
Installation	
Telephone closet preparation	5
Proper Pin-Outs	
Connecting everything together	
Configuration	
How to setup the VSG-1200	
IP address setup	8
Connect the Ethernet cable to WAN or LAN	
System parameters setup	
Authentication Configuration	
Billing profile setting	11
Creating Accounts	
Setup LAN device management	
How to setup the ES-3024	
IP address setup	
VLAN setup	15
Enable Broadcast Storm Control	
How to setup VLC1124L	17
IP address Setup	
VLAN Setup	
VDSL ports and profile setup	
Support	23

ZyXEL VDSL Hospitality Setup Guide for 100+ Rooms

Subscriber Gateway

VSG-1200

VLAN Switch

ES-3024 (24 port)

VDSL DSLAM

VES-2500 (with VLC-1124L line cards)

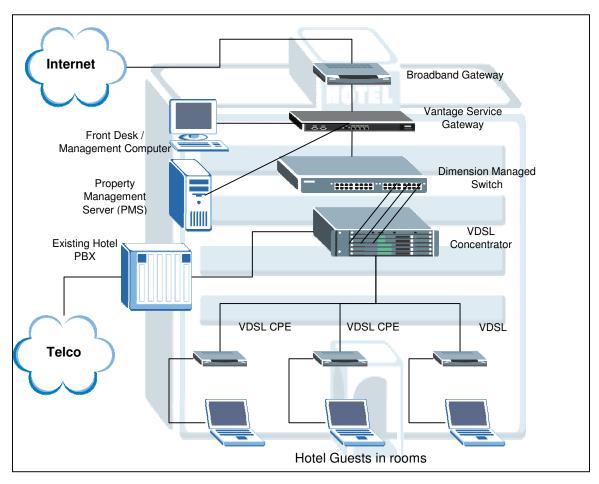
VDSL Modem

P841-25

Getting Started

What is the network topology in the hotel?

Nowadays, most of hotels support the Internet service for customers. Some hotels provide the service for free, while others charge users for service. Normally, the hotel's Internet service topology includes a broadband modem, subscriber gateway, managed switches, and an in-room solution. The diagram below displays a typical topology for a hotel DSL network.



1/05/05 Page 3 of 23

How to integrate the VSG-1200, ES-3024 and VLC1124L

Here, we will guide you to configure the VSG-1200, ES-3024 and VLC1124L step by step. You can refer these procedures to finish the environment easily, and provide the Internet service to your customer.

Before You Begin

Before you begin installation, it's important to understand how the equipment is designed to work and how it should be installed.

Why VDSL?

VDSL stands for Very fast Digital Subscriber Line. It is a form of DSL that allows for traffic throughput of up to 15Mbps.

Although this is not as fast as the speed of Ethernet, which is usually 100Mbps and now available up to 1000Mbps, it can travel farther. Ethernet is limited to a maximum cable length of about 300 feet, whereas VDSL can transmit on cable lengths up to about 4500 feet.

Like ADSL, VDSL allows use of voice and data on the same 2-conductor line. This means that a hotel can leverage their existing cable infrastructure to provide guests with high-speed Internet, without the additional cost of installing new wiring. Each room only needs a single pair of wire for both voice and high-speed data.

Unlike ADSL, all configurations to the remote modems are done from the VDSL switch. This means that there is less time spent configuring units, and fewer chances for miss-configuration. Customers also cannot accidentally change the settings on the modem, since the VDSL switch programs the modem itself.

VDSL basics

To install VDSL, you must have two pieces of equipment:

- A VDSL concentrator, also known as a VDSL Digital Subscriber Line Access Multiplexer (DSLAM) or VDSL Central Office Equipment (COE)
- A VDSL modem, also known as a VDSL Customer Premise Equipment (CPE)

The DSLAM is normally mounted inside a telephone closet, along with the hotel's existing telephone PBX. In each room, a VDSL modem is installed to which customers connect their computers via Ethernet port.

The DSLAM has two primary components in and of itself: a Splitter Chassis, and a Line Card Chassis. Each component has a separate purpose and is needed for proper installation.

The splitter chassis contains splitter cards. Each splitter card has three Telco-50 ports, two in the rear, and one in the front. One rear port acts as the input from the telephone PBX, while the other is the output port which carries the voice/ data signal to the telephone room's punchboard and, ultimately, to the modem in each room. The front port connects directly to the line card in the Line Card Chassis.

1/05/05 Page 4 of 23

The Line Card Chassis contains one line card for each splitter card in the Splitter Chassis. VDSL line cards (in this case VLC1124 cards) are installed into the chassis. The cards have two inputs, on Telco-50 port, and one Ethernet Uplink port. The Telco-50 port connects directly to the front of the corresponding splitter card, and acts as an input and output for voice and data service. The Uplink port connects to an Ethernet switch (usually a managed switch like an ES-3024 for VLAN purposes), and acts as the data relay to the Internet.

Cards are hot-swappable, allowing for quick change-out without service disruption for users connected to other cards. Each splitter card/ line card combo supports up to 24 ports, or modems.

In each room a VDSL modem is placed. The modem has an input from the wall outlet, and two outputs: one phone port for an analogue telephone, and an Ethernet port for a computer connection. Because all of the parameters are programmed in the line card, the modem has no settings to configure.

Installation

Telephone closet preparation

One of the trickiest parts with setting up a VDSL network is integrating it with the existing telephone service. Although the ISP will usually take care of installing the Internet connection where you need it, they will not help you install it with your in-building DSL solution.

Typically the telephone company providing the building's voice service will contract installers to set up and maintain in-building voice equipment and PBXs. Therefore, you will probably need to contact your telephone company to have the contractor help install the necessary connectors for your voice service, if they are not already present.

The input and output for all ZyXEL DSL DSLAM equipment is a standard Telco-50 connector. These connectors are trapezoidal in appearance and contain 50 pins, which are paired up to provide the necessary pair to each user or room. The contractor will need to terminate all connections coming from the PBX to Telco-50 connectors in order for them to be properly connected to your VES equipment. Also, the connections going to each room will also need to be terminated with Telco-50 connectors.

Typically, all of the PBX and room lines will be connected to a Main Distribution Frame (MDF) inside of the telco closet. The MDF usually consists of two parts: an upper block for the incoming lines, and a lower block for outgoing lines to users. These may or may not already be terminated into Teclo-50 connectors. Your Teclo-50 connectors will most likely be installed into this MDF. When wiring these Telco-50 connectors, it is important that they be wired for the correct pin-outs, as explained below.

Proper Pin-Outs

The pin-outs for the Telco-50 connectors will depend on the VES equipment being used. Here is an example pin-out from the VES-2500 DSLAM:

1/05/05 Page 5 of 23

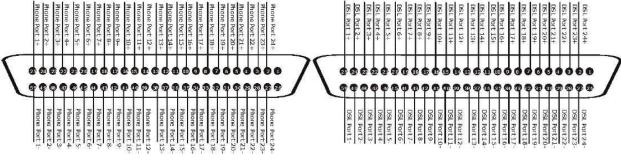


Diagram 2 CO Telco-50 Pin Assignments

Diagram 1 Line Card, Splitter Card and USER Telco-50 Pin Assignments

Pin-outs are located in the Appendix section of your unit's User's Guide. Please be sure to have the contractor refer to these when installing your Telco-50 connectors; otherwise, your VES installation will not work properly.

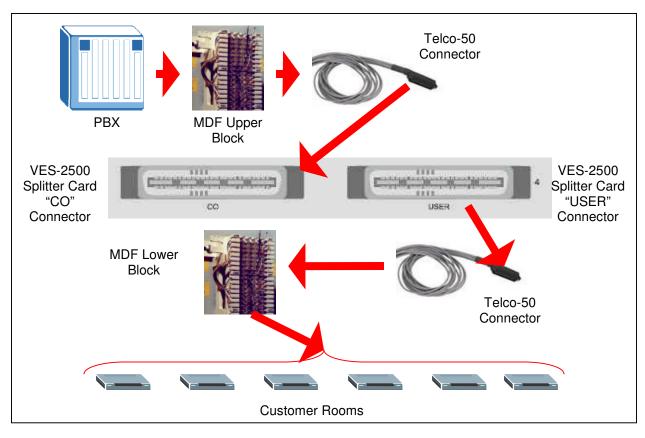
For more information on with connectors apply to the PBX and to room connections, please read the next section.

Connecting everything together

Once you have the proper Telco-50 Connectors in place, and the Internet connection has been installed, you should be ready to connect your equipment.

- 1. First you should connect your modem to your internet connection (cable, DSL, T1, T3, etc.) if the ISP has not already done so. If you require assistance in doing this, contact your ISP for further help.
- 2. Once the modem is installed, connect your VSG-1200 to the modem via Ethernet cable. From the LAN ports of the VSG, you will need to connect your ES-3024 managed switch via another Ethernet cable. You may also connect management and employee computers to the other LAN ports on the VSG per your preference.
- 3. From the ES-3024, you will connect your VES-2500 line cards. Each line card will have its own Uplink port, which will need to be connected to one of the ports on the ES-3024 via Ethernet cables.
- 4. Next, you will need to connect the telephone lines to the VES-2500. The Telco-50 connectors for the VES-2500 can be confusing. In order for a successful installation, you'll need the VES-2500 main chassis and the VES-2500 splitter chassis. Each line card of the VES-2500 will support up to 24 lines or users. You will also need a splitter card for each line card used. Line cards are installed into the main chassis, and splitter cards are installed into the splitter chassis.
- 5. Once the line cards and splitter cards are installed into their chassis, you're ready to connect your Teclo-50 cables. First, connect the VDSL port on the line card to the VDSL port in the splitter card via Telco-50 patch cables, which have a male Telco-50 connector on each end.
- 6. On the back of the splitter chassis there are two Telco-50 ports for each splitter card. The once marked "CO" will be the incoming voice lines from the building's PBX. The once marked "USER" is the outbound port for the lines going to each room. Below is a basic diagram of you the voice service is connected through the splitter chassis's rear connectors.

1/05/05 Page 6 of 23



- 7. Once you connect the rooms to the VES-2500 via the Telco-50 cables, each room's telephone port should be ready for modem installation. Install a Prestige 841 VDSL modem in each room by connecting the unit's "VDSL" port to the room's telephone wall jack. You can then connect the room's phone to the "Phone" port on the back of the P841 for voice service. You should then connect small length of Ethernet cable to each modem's "LAN 10/100M" port for the customer's computer use. This way the P841 can split voice and data traffic, allowing room customers to use the phone and Internet simultaneously.
- 8. Remember that all of your components will require their own power connection for operation, to include each P841 modem in each room. Each unit will be supplied with the appropriate cables or power adapters. Please ensure all units are powered on when in use.
- 9. If you are using a Property Management System (PMS) to track customer room charges, you may want to connect this to the PMS port of the VSG-1200 as well. Although this document does not describe how to set up the VSG-1200 for use with a PMS, you can find more information about this in the VSG-1200 User's Guide.

Be sure to use the diagram on page 3 as a basic reference for installation.

You should now be ready to configure your VSG-1200, ES-3024, and VES-2500 for use. For more information about hardware installation, we strongly urge you to review the User's Guides for the VSG-1200, ES-3024, and VES-2500.

1/05/05 Page 7 of 23

Configuration

How to setup the VSG-1200

We'll begin be setting up the VSG-1200 service gateway. This will act as the gateway for all users.

IP address setup

- 1. Please plug the console cable into the VSG-1200, and connect it to serial port on your PC.
- 2. Run a terminal tool (ex, HyperTerminal) and the settings are 9600 bps, 8 data bits, no parity bits, 1 stop bit, and no flow control.
- 3. Log into the device; the default username/password is admin/1234.



4. Please enter menu 2, and insert the settings for your WAN IP address (the public address provided by your ISP) and DNS Server information. If you don't know what settings you use, contact your ISP for support.

```
WAN Configuration

WAN Type? (D/S/P/T) :S

IP Address :211.20.101.225

Subnet Mask :255.255.2

Gateway :211.20.101.254

Primary DNS Server :168.95.1.1

Secondary DNS Server :
```

5. After setting these parameters, please continue press the "Enter" until the console shows "S)ave and return R)eturn without saving M)odify:". Please type "S" and press "Enter". Then the system will request to restart.

Connect the Ethernet cable to WAN or LAN

1. Use a crossover cable (typically a red-colored Ethernet cable) from the WAN port of the VSG-1200, connected to directly to your computer's Ethernet port. Alternately, you can connect your PC using the 4 switch ports on the LAN using a standard Ethernet cable.

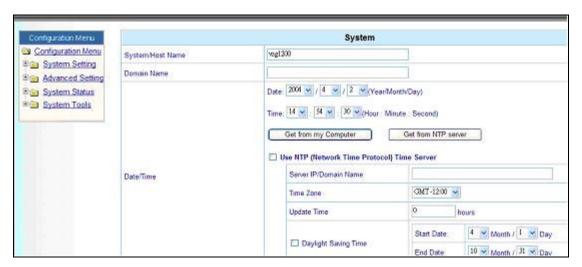
1/05/05 Page 8 of 23

- 2. If connected to the WAN, set the computer's IP address in the same subnet with VSG-1200 WAN subnet. If connected to the LAN, then obtain DHCP automatically.
- 3. Open your web browser and input the VSG-1200 WAN side IP address or LAN side IP address (gateway IP). The login username/password is the same as console.



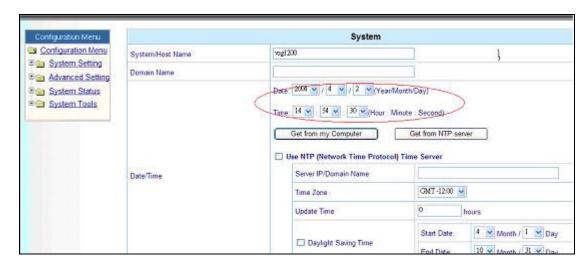
System parameters setup

1. After logging in, you will see the following page.

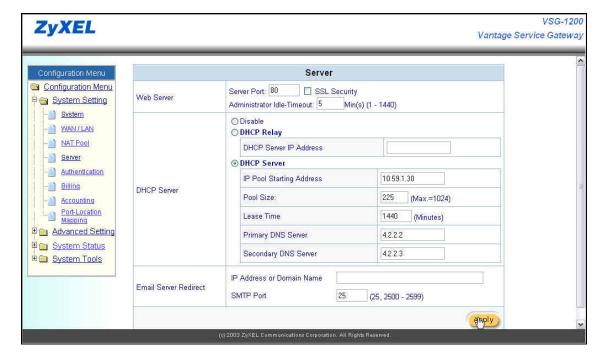


2. Please click the "Configuration Menu >> System Setting >> System" to set the system parameters. First, set the system time.

1/05/05 Page 9 of 23



3. Click the "System Setting >> Server" to edit the fields for DHCP server and DNS Server. If you don't know what values you should set, you can use the default setting; however, for the sake of this guide, set your DHCP starting address to 10.59.1.30, with a pool size of 225 (to provide enough IPs for your access points). You must enter DNS for your local side. If you don't know, please contact your ISP. After you finish this page's setting, please remember to click "Apply".



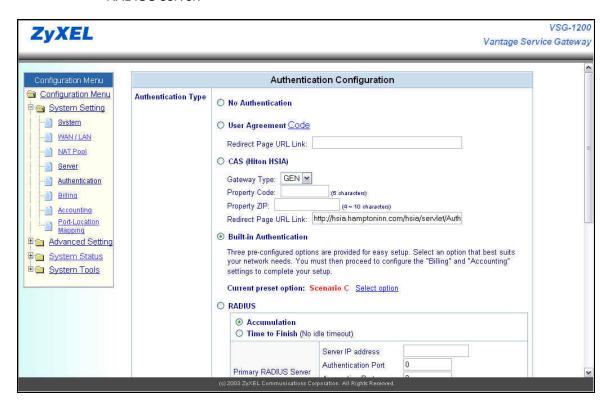
Authentication Configuration

Please click the "System Setting >> Authentication" to choose the authentication type. Here you can have 5 types of authentication:

1. **No Authentication** – Users do not have to log in with username and password to authenticate.

1/05/05 Page 10 of 23

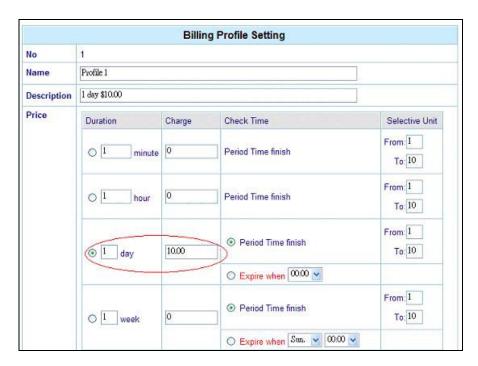
- 2. **User Agreement** Users will be re-directed to a web page (created and hosted by you) that contains the java code that we provide for the "I Agree" and "I Disagree" buttons. Users must agree to the Terms of Service (specified by you) in order to gain access to the internet.
- 3. **CAS Hilton HSIA** This authentication type is specific for Hilton/Hampton Inn hotels and affiliated hotels. Contact your HSIA representative for more information.
- 4. **Built In Authentication** This option allows you to use the internal database to create accounts. There are three types of scenarios. Please refer to the User Guide for more info.
- 5. **RADIUS Server Authentication** This allows you to redirect the authentication to a RADIUS server.



Billing profile setting

- 1. Please click the "System Setting >> Billing" to set the billing profile
- 2. Please click the "**Profile Setting** >> **Edit**" to edit the profile's parameters. You can choose a suitable parameter to meet your needs.

1/05/05 Page 11 of 23



3. In the **Edit Profile** page, you can limit the bandwidth per customer account.



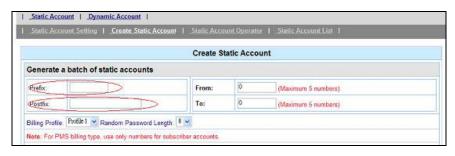
4. After finished the setting, please click the "Apply" to save this configuration.

Creating Accounts

If you chose Built-In Authentication, then you can create accounts in three ways:

- Thermal Printer You can use the one-button and three-button printer to create dynamic accounts. For the three-button printer, you can associate a different profile to each button, for a total of three profiles. Username and password are created randomly.
- **Dynamic Account Operator** You can create a separate admin login for Account Operators that only have access to the Dynamic Account Operator page. There are three buttons on this page that are associated to the first three billing profiles. To create a corresponding account similar to using the thermal printer, click the button and then print out the following pop-up page for account login info.
- Static Account Generation You can create a range of static accounts by specifying the
 pre-fix, range and post-fix for the username. The passwords are created randomly for all
 accounts. You can also manually enter static accounts with the usernames and
 passwords of your choice.

1/05/05 Page 12 of 23





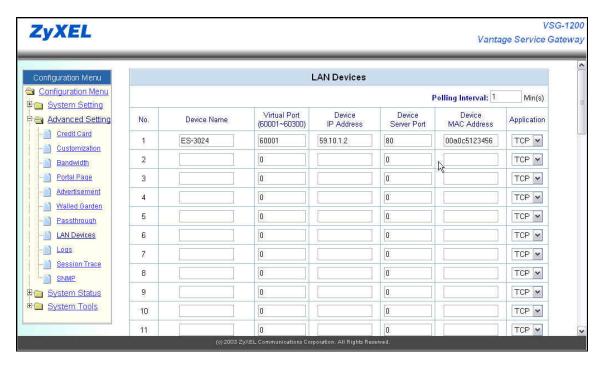
After finished the setting, please click the "Apply" to save this configuration.

Setup LAN device management

You'll need to add LAN device management entries to administrate devices on the LAN side of the VSG-1200 from the LAN side. Use these steps to set up this feature for your ES-3024 switch:

- 1. Click on "Advanced Settings >> LAN Devices".
- 2. In the first row, you'll set up an account for you ES-3024 switch. First enter ES-3024 as the Name. Then, type in 60001 as the Virtual Port. Set the Device IP Address to 10.59.1.2, and the Device Server Port to 80. Finally, enter the MAC address from the ES-3024 in the Device MAC Address filed (the ES-3024's MAC address is a 12-character code found on the bottom label of the unit, usually in a 00A0C5XXXXXXX format). Leave the Application drop-down set to TCP.
- 3. Click on "Apply" when finished.
- 4. You should now be able to administrate the ES-3024 through the VSG-1200's public IP address by typing the WAN address of the VSG-1200 into your web browser followed by ":60001" For example: http://65.5.5.10:60001

1/05/05 Page 13 of 23

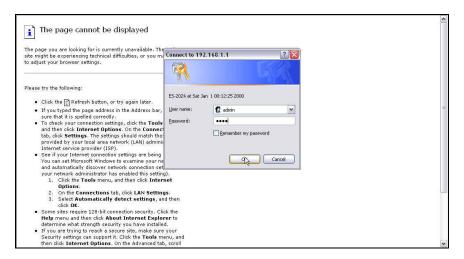


 Repeat steps 2-4 for each of your VLC1124 VDSL line cards. Remember to use a unique Virtual Port for each card. You can find the MAC address of the Line card on the bottom of the card, or through the card's web interface in the **Statistics** menu.

How to setup the ES-3024

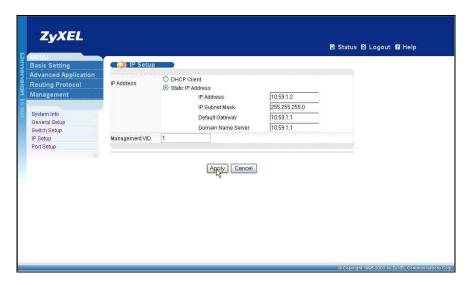
IP address setup

1. The ES-3024 default IP address is the 192.168.1.1. You can enter this IP into your web browser to access the unit's web interface.



1/05/05 Page 14 of 23

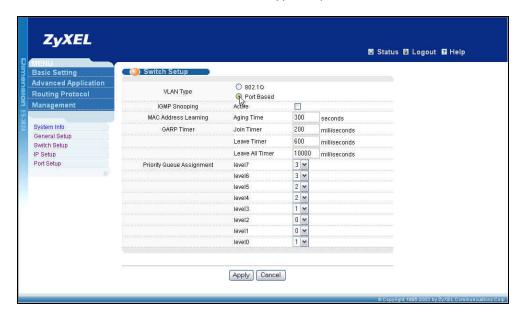
- 2. You can change the IP address from web interface. Please from main menu to click the "Basic Settings >> IP Setup", to set the IP address.
- 3. Please set the IP address to **10.59.1.2**, subnet mask to **255.255.255.0**, the gateway to **10.59.1.1**, and the DNS to **168.95.1.1**. If you don't know the DNS, you can set the value to the VSG-1200's IP address. Otherwise, contact your ISP for your DNS information.



- 4. Please click the "**Apply**" to save the configuration.
- 5. If you haven't already done so, set up **LAN Device Management** in the VSG-1200 for the ES-3024 switch. Refer to the material above for more information.
- 6. After you set the mapping table, please try to log into ES-3024 from WAN of VSG-1200 using the VSG-1200's WAN address and the Virtual Port assigned to the ES-3024.

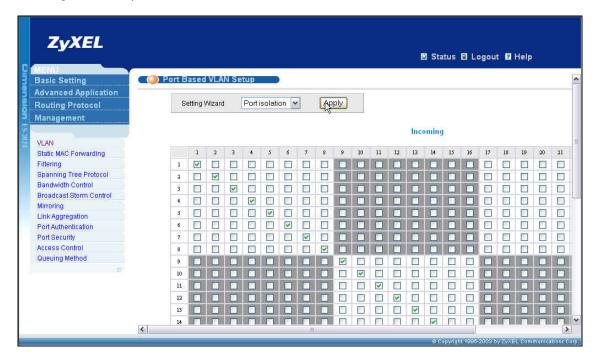
VLAN setup

- 1. From the main menu, go to "Basic Settings >> Switch Setup".
- 2. Please choose "Port Based" in the VLAN type drop-down field.



1/05/05 Page 15 of 23

- 3. For the rest of this page, you don't need set any parameters. Click on **Apply** at the bottom of the page to save this setting. If you are interested, refer to the User's Guide for further information on additional settings.
- 4. From the main menu, go to "Advanced Application >> VLAN".
- Please choose "Port Isolation" in the Preset Value field. This table setting means the each Ethernet port cannot transmit data with others, keeping guests from snooping onto other guests' computers.



Please note on this menu there is also a "CPU" row. This row gives ES-3024 access rights to
the corresponding ports. Depending on your setup, you may want to have only certain ports
selected to administer the switch. DO NOT UNSELECT the switch port connected to the
VSG-1200.



Enable Broadcast Storm Control

Broadcast Storm Control is a mechanism within the switch that keeps any given port from flooding the switch with too many data packets. This mechanism is used primarily when one or more switches are looped together (to keep redundant traffic from being re-broadcasted), but can also be useful if a hacker or virus attempts to deny service to network users by overloading the network with traffic.

1/05/05 Page 16 of 23

- 1. From the main menu, go to "Advanced Application >> Broadcast Storm Control".
- 2. Click on the **Active** box the enable the feature.



3. Remember to click the **Apply** button on the bottom of the page to save your setting.

This configuration of the ES-3024 is quick and easy to set up and support. If you need to know more details regarding other functions of the ES-3024, please refer to the User's Guide.

How to setup VLC1124L

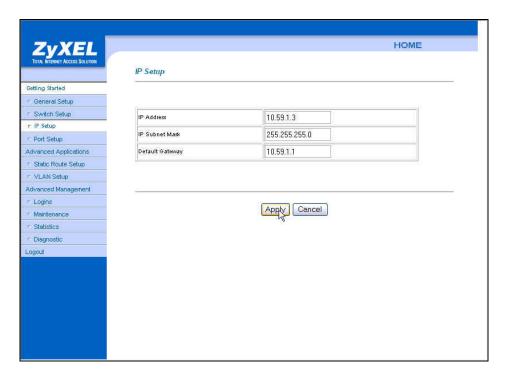
IP address Setup

1. The VLC1124L default IP address is the 192.168.1.1. You can change the IP address from Web.

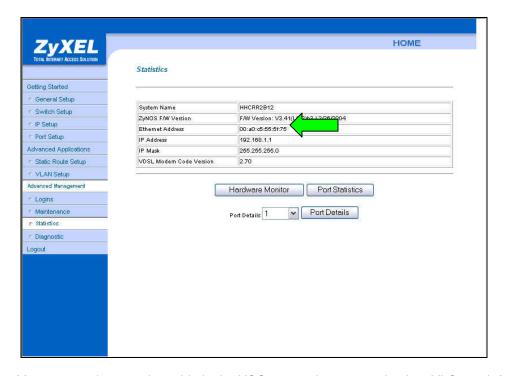


- 2. From main menu to click the "Getting Started >> IP Setup", then do the IP setup. Set the IP address to 10.59.1.3, the subnet mask to 255.255.255.0, and the gateway to 10.59.1.1.
- 3. Please click the "Apply" to save the configuration.

1/05/05 Page 17 of 23



4. If you haven't already done so, set up **LAN Device Management** in the VSG-1200 for the VLC1124 card. Refer to the material above for more information. You can find the MAC address of the Line card on the bottom of the card, or through the card's web interface in the **Statistics** menu.



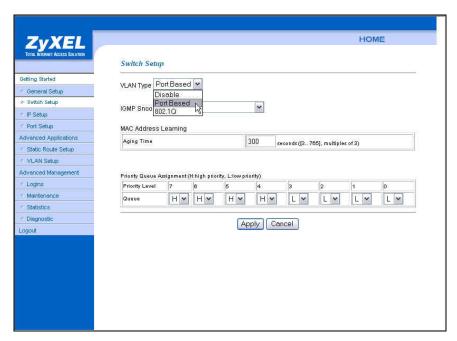
5. After you set the mapping table in the VSG-1200, please try to log into VLC1124L from WAN side of your VSG-1200.

1/05/05 Page 18 of 23



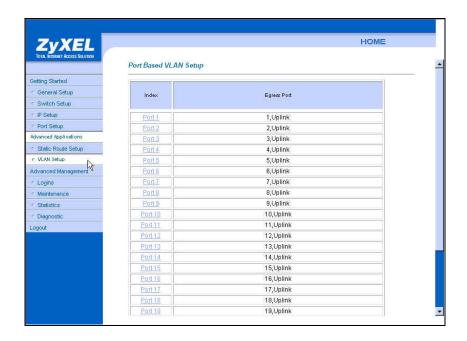
VLAN Setup

1. Click the "Switch Setup" to edit the VLAN type. Please choose the "Port Based" from the VLAN Type drop-down. Click the "Apply" to save the configuration.



2. Please click the "VLAN setup" to check the VLAN entries. Ensure that each port's Egress settings are set only for itself and the Uplink port (the Uplink port should be set to itself and all other ports). This setting means that rooms cannot transmit date to each other. The rooms can only transmit data to the Uplink port.

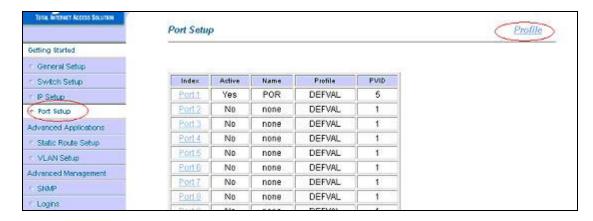
1/05/05 Page 19 of 23



VDSL ports and profile setup

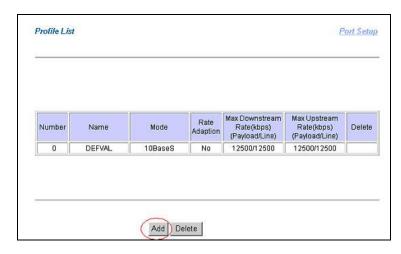
You are able to control priority and bandwidth on each VDSL port. Normally, all users will have the same priority, but it may be necessary to change traffic priority or to increase or decrease the transmission rate of users, in order to distribute bandwidth fairly or by priority. The following steps outline how to adjust these settings.

1. Please click the "Port Setup >> Profile" to enter the VDSL profiles.

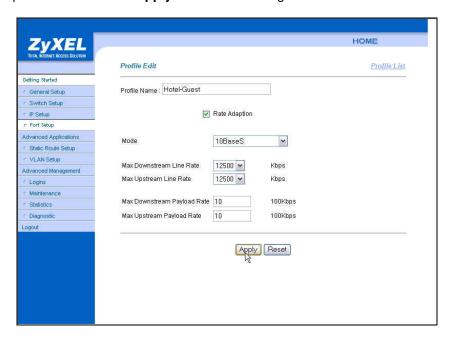


2. Please click the "Add" to add a new VDSL profile.

1/05/05 Page 20 of 23

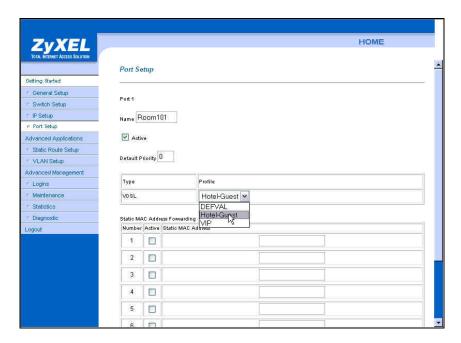


3. You can name the profile per your preference (i.e.: Hotel-Guest). Please choose the "10BaseS" of the VDSL mode, enable Rate Adaption, choose the Downstream/ Upstream Max Line Rate for your supporting service, and enter the Payload rate for the Downstream/Upstream. If you enter the value "10", it means the bandwidth limited control is 1Mbps. Please click the "Apply" to save the configuration.



4. Please click the "Port Setup" link to edit the port's parameters. Fill the characters in the Name field (i.e.: Room101), enable the Active box, set the value "0" in the Default Priority field and choose the Profile name that you just created in the VDSL field (i.e.: Hotel-Guest). After completing all fields, please click the "Apply" to save the configuration.

1/05/05 Page 21 of 23



5. Repeat step 4 to setup other ports.

Repeat all of the steps for the VLC1124 setup for each card installed in your IES-2500.

If you would like to know the VLC1124L other settings, please refer the User's Guide.

1/05/05 Page 22 of 23

Support

Now, if you followed the procedures to setup the VSG-1200, ES-3024 and VLC-1124Ls, your Internet service should work in your environment. If you still have any problems, feel free to contact us:

North America - ZyXEL Communications Inc.	
1130 North Miller Street, Anaheim, CA 92806-2001 U.S.A.	
Toll Free: +1-800-255-4101	
Tel: +1-714-632-0882	
Fax: +1-714-632-0858	
Email: sales@zyxel.com	
http://www.us.zyxel.com	

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1/05/05 Page 23 of 23